

OFT GOODS

Code	Description
0001	Trade enquiry
0002	Home Authority
0003	Non complaint investigation
0004	Doorstep crime intelligence
	House Construction
AA01	New house construction
AA02	Furniture incorporated in new house at time of sale
AA03	Guarantees relating to new houses
AA04	Land
AA05	New house purchase
AA06	Other
	Home maintenance and Improvement
AB01	Roofing
AB02	Decorator services
AB03	Plumbers and plumbing
AB04	Central heating (inc installation and servicing)
AB05	Electrical services and installations
AB06	Tarmacing and paving
AB07	Fitted Kitchens
AB08	Insulation
AB09	Fitted Bathrooms
AB10	Burglar Alarms
AB11	Wall coating
AB12	Damp Proofing
AB14	Fascias
AB15	Guttering
AB16	Replacement doors
AB99	Other general building work
	Glazing Products and Installation
AC01	Double Glazing
AC02	Conservatories
AC03	Glazing Services
AC99	Other
	Furniture
AD01	Upholstered furniture
AD02	Non-upholstered furniture
AD03	Beds and Mattresses
AD04	Kitchen Furniture
AD05	Fitted furniture
AD06	Bathroom Fittings
AD07	Antiques
AD99	Other
	Floor Coverings
AF01	Carpets
AF02	Mats and Rugs
AF03	Laminates
AF04	Ceramics
AF05	Wood

AF06	Linoleum
AF07	Fitting
AF08	Underlay
AF99	Other
	Textiles and Soft Furnishings
AK01	Bedding
AK02	Cushions
AK03	Curtains and Blinds
AK04	Furniture Fabrics
AK05	Recovering and re-upholstery services
AK99	Other
	Audio-visual
AL01	DVD players/recorders
AL02	VCRs
AL03	TVs
AL04	CD tape players non-portable
AL05	CD tape players portable
AL06	Satellite/digital/cable supply equipment
AL07	Digital/satellite/cable supply agreements
AL08	Radios
AL09	Hire charges TV dvd
AL10	Games players
AL99	Other
	Personal computers, accessories, software and services
AM01	Personal computers
AM02	Self-build components
AM03	Computer accessories
AM04	Printers and scanners
AM05	Computer repairs
AM06	Computer help lines
AM07	Computer software upgrades
AM99	Other
	Large Domestic Appliances
AN01	Electric Cookers
AN02	Fridges and Freezers
AN03	Washing Machines
AN04	Tumble Dryers
AN05	Washer-dryers (combined)
AN06	Dishwashers
AN07	Gas Fires
AN08	Gas Powered Appliances
AN09	Gas Cookers
AN10	Space Heaters
AN11	Fixed Heaters
AN99	Other
	Small domestic appliances
AR01	Vacuum Cleaners
AR02	Microwave Ovens
AR03	Sewing Machines
AR04	Portable Heating appliances
AR05	Power Tools

AR99	Other
AT01	Repairs to domestic appliances
	Food and drink
BA01	Additives
BA02	Bakery and cereal products
BA03	Beverages
BA04	Cakes/confectionery
BA06	Alcoholic Drinks
BA07	Other Drinks
BA08	Eggs/egg products
BA09	Fish and shellfish
BA10	Baby/Infant Foods
BA11	Fruit and vegetables
BA12	Herbs and spices
BA13	Meat
BA14	Poultry
BA15	Nuts/nut products
BA16	Soups/broths/sauces
BA99	Other
	Domestic Fuel
BB01	Gas
BB02	Electricity
BB03	Dual Fuel Agreements
BB04	Solid Fuel
BB05	Oil
BB06	Liquid Gas
BB99	Other
	Water
BE01	Water
BE02	Sewerage
BE99	Other
	Postal Services
	Laundry and Dry Cleaning
BH01	Dry Cleaning
BH02	Clothing repairs and tailoring
BH03	Dyeing
BH04	Launderettes
BH99	Other
	DIY Materials
BJ01	DIY Materials
BJ02	Tools (not power)
BJ03	Paint
BJ04	Wall coverings
BJ99	Other
	Telecommunications
BM01	Telephone services (land line)
BM02	Mobile Phones (hardware)
BM03	Mobile Phones (service agreements)

BM04	Premium Rate Services
BM05	Remote messaging services
BM99	Other
	Hardware, cleaning and other household goods and services
BP01	Domestic cleaning products
BP02	Domestic cleaning services
BP03	Crockery
BP04	Cooking and dining Utensils
BP05	Glassware
BP06	Ironmongery
BP07	Window Cleaning Services
BP08	Chimney sweeps
BP99	Other
	Gardening products and services
BQ01	Flowers and plants
BQ02	Gardening equipment
BQ03	Lawn Mowers
BQ04	Fences
BQ05	Sheds
BQ06	Seeds and bulbs
BQ07	Garden Furniture
BQ08	Garden Tools
BQ09	Gardeners/tree surgeons
BQ99	Other
	Clothing and clothing fabric
CA01	Children's clothing
CA02	Women's clothing
CA03	Men's clothing
CA04	Sportswear
CA05	Hats
CA06	Clothing material
CA07	Furs
CA08	Protective Clothing
CA99	Other
	Medical goods and services
CD01	Dentists
CD02	Chiropodists
CD03	Opticians
CD04	Osteopaths/physiotherapists/chiropractors
CD05	Private medical cover plans
CD06	Pharmaceutical products and medical devices
CD07	Residential care homes
CD08	NHS charges and medical expenses
CD09	Cosmetic surgery (private)
CD10	Other private medical treatment
CD11	Dental technicians
CD99	Other
	Toiletries, perfumes, beauty treatments and hairdressing
CE01	Cosmetics
CE02	Hairdressing
CE03	Hair removal therapy

CE04 Beauty treatments
CE05 Cosmetic therapies
CE06 Toiletries beauty treatments and hairdressing
CE07 Wigs
CE08 Hair replacement therapies
CE09 Perfume
CE10 Slimming products/services
CE11 Piercing and tattoos
CE12 Nail shops
CE99 Other

Jewellery, silverware, clocks and watches

CF01 Clocks (including repairs)
CF02 Watches (including repairs)
CF03 Silverware
CF04 Jewellery (including repairs)
CF99 Other

Tobacco and related products

CH01 Cigarettes
CH02 Loose tobacco and papers
CH03 Cigars/pipes
CH04 Lighters
CH05 Lighter fuel
CH99 Other

Footwear

CK01 Children's footwear
CK02 Women's footwear
CK03 Men's footwear
CK04 Sports footwear
CK05 Footwear repairs
CK99 Other

Nursery Goods and Services

CL01 Buggies
CL02 Cots
CL03 High chairs
CL04 Child Minding
CL05 Day care services
CL06 Other nursery furniture
CL07 Nursery education
CL08 Child car seats
CL99 Other

Home-working schemes and gifting schemes

CM01 Home working
CM02 Gifting schemes
CM99 Other

Other Personal Goods and Services

CZ01 Introduction Agencies
CZ02 Correspondence/distance learning courses
CZ03 Sun-beds and solarium services
CZ04 Sunglasses
CZ05 Bags and suitcases

CZ06	Stationery
CZ07	Genealogy services
CZ08	Modelling/talent agencies
CZ09	Glue and solvents
CZ10	Will preparation services
CZ99	Other
	Personal Banking
DA01	Banking services
DA02	Building Society services
DA03	Credit Unions
DA99	Other
	Hire and Unsecured Credit
DB01	Credit Agreements/loans (linked)
DB02	Credit Agreements/loans (not linked)
DB03	Hire Purchase/Conditional Sale Agreements
DB04	Credit Cards
DB05	Debit Cards
DB06	Store Cards
DB07	Overdrafts
DB08	Cheque Cashing Services
DB09	Pawn Broking
DB99	Other
	Ancillary Credit Business
DE01	Credit Brokers
DE02	Credit Reference Agencies
DE03	Debt Adjusting
DE04	Debt Collection
DE05	Credit Repair
DE99	Other
	Insurance
DG01	Motor
DG02	Buildings
DG03	Contents
DG04	Holiday/Travel
DG05	Extended Warranties
DG06	Payment Protection
DG07	Brokers and intermediaries
DG08	Life
DG09	Pet
DG10	Health
DG99	Other
	Mortgages and secured credit
DL01	Mortgages
DL02	Mortgage Brokers
DL99	Other
	Pensions
DN01	Occupational Pensions
DN02	Non-occupational pensions
	Estate Agents and House Purchase services

DP01 Estate Agents and House Purchase services
DP02 House Valuation
DP03 Conveyancing
DP99 Other

Letting and Property management services
DQ01 Letting agents
DQ02 Property management agents
DQ03 Landlords
DQ04 University/student accommodation
DQ99 Other

Professional Services
DY01 Architects
DY02 Surveyors
DY03 Solicitors
DY04 Accountants
DY05 Employment Agencies
DY06 Funeral Services
DY07 Educational Services
DY08 Advertising agencies
DY09 Stock Brokers (shares)
DY10 Bureau de Change
DY11 Investment/Financial
DY12 Legal advice lines
DY99 Other

New Cars
ED01 New Car

Second Hand Cars
EE01 Purchased from franchise
EE02 Purchased from independent dealer
EE03 Purchased privately

Car Repairs and servicing
EF01 Franchise garage/dealership
EF02 Independent Garage
EF03 Mobile
EF99 Other

Other Motor vehicle purchases
EG01 Commercial vehicles
EG02 Motor Homes
EG03 Motorcycles
EG04 Motor scooters
EG99 Other

Other Motor vehicle repairs and servicing
EH01 Commercial vehicles
EH02 Motor Homes
EH03 Motorcycles
EH04 Motor scooters
EH99 Other

Spares and Accessories

EJ01	Tyres
EJ02	Spares and Accessories
EJ03	Other
	Bicycles and repairs
EK01	Bicycles
EK02	Repairs
EK99	Others
	Petrol and Oil
EL01	Petrol
EL02	Diesel
EL03	LGP Autogas
EL04	Oil
EL05	Lubricants
EL99	Other
	Transport
EM01	Air
EM02	Maritime
EM03	Bus
EM04	Coach
EM05	Rail and tube
EM06	Taxis (road)
EM07	Trams
EM08	Other Public Transport
EM09	Taxis (sea and air)
EM99	Other
	Freight
EN01	Freight and shipping
EN02	Removals and storage
EN99	Other
	Boats, Carabans, trailers
EY01	Caravans (static and mobile)
EY02	Boats other recreational craft (including surf boards)
EY03	Trailers and towing equipment
EY99	Other
	Other Motoring Costs
EZ01	Car Hire (self drive)
EZ02	Car Hire (with driver)
EZ03	Driving Lessons
EZ04	Car Parking and clamping
EZ05	Breakdown Services
EZ06	Motor vehicle associations and clubs
EZ07	Garage rents
EZ99	Other
	Holiday caravan renting, caravan/camping sites and boats
FD01	Caravan sites
FD02	Caravan rental
FD03	Camp sites
FD99	Other

	Time Share
FE01	Time Share
FE02	Holiday Clubs
FE03	Timeshare Resale
FE99	Other
	Holidays
FG01	Travel Agents
FG02	Accommodation (UK/overseas)
FG03	Package Holidays in UK
FG04	Package Holidays overseas
FG05	Inclusive Tours
FG99	Other
	Entertainment, catering and accommodation
FH01	Cinema
FH02	Catering
FH03	Restaurants
FH04	Night Clubs
FH05	Disco hire
FH06	Hotels B&Bs
FH07	Mobile food vendors
FH08	Pubs and Inns
FH09	Hampers
FH10	Theatre
FH11	Takeaways
FH99	Other
	Internet Facilities
FJ01	Internet Service Providers
FJ02	Chat rooms
FJ03	News services
FJ04	Domain name services
FJ05	Pay-per-view services
FJ99	Other
	Books, newspapers and magazines
FK01	Books
FK02	Magazines
FK03	Newspapers
FK04	Part works
FK99	Other
	Sports and hobby equipments and services
FL01	Camping equipment
FL02	Sports equipment
FL03	Stamps
FL04	Coins
FL05	Musical Instruments
FL06	Health clubs and gyms
FL07	Sports facilities
FL99	Other
	Toys, games
FM01	Toys
FM02	Games

CDs, games videotapes, video games software, computer DVDs
FN01 Compact discs
FN02 DVDs
FN03 Audio and videotapes
FN04 Video games and software
FN05 Computer games
FN06 Vinyl records
FN99 Other

Betting, competitions, prize draws and business guides
FP01 Betting services
FP02 Lotteries
FP03 Scratch cards
FP04 Chain letters
FP05 Prize draws
FP06 Business guide
FP07 Data protection letters
FP99 Other

Photography
FQ01 Cameras
FQ02 Film processing
FQ03 Films (photographic)
FQ04 Video cameras
FQ05 Photographic equipment
FQ06 Photographers
FQ07 Optical instruments (not ophthalmic)
FQ99 Other

Other recreational goods and services including age-restrict
FZ01 Fireworks
FZ02 Explosives
FZ03 Knives
FZ04 Psychics
FZ99 Other

Industrial/commercial goods and services
GA01 Industrial/commercial goods
GA02 Industrial/commercial services
GA03 Farm Animals and Farm Fertiliser
GA04 Farm Animal Feeds
GA99 Other

Broadcasting
HA01 Content of broadcasts
HA02 Reception of Broadcasts
HA99 Other